Register for Debit Card FRAUD ALERTS

Log in to Online Banking and click the Online Services button. Select the Visa Fraud Alerts option and click on Visa FRAUD ALERTS.

Click on REGISTER HERE

Automated Fraud Alerts
Real-Time Fraud Alerts for Your Convenience

Help manage your account activity and quickly identify potentially fraudulent transactions. When you provide us with your mobile number, we will automatically sign you up to receive automated alerts to your mobile device using Text Messaging and/or Pre-Recorded Digital Voice Phone Calls.

REGISTER HERE

How it works:

- A text message and/or pre-recorded voice call may be sent to your mobile device when there is a suspicious transaction(s) identified on your credit or debit card.
- Simply reply to the text to confirm whether or not you recognize the transaction(s).
- If you reply to the text that you do not recognize the transaction(s), you will receive a text response back asking you to call Fraud Detection at 1-888-918-7313 to report the fraudulent transaction(s) and close the card. A block will be placed on your credit or debit card to prevent further fraudulent transactions until you call us.
- If you reply to the text that you recognize the transaction(s), your card will remain available for use.
- If you do not reply to the text within 30 minutes, a pre-recorded voice call may be attempted at your mobile device and home phone number listed on your account. Please listen, review and respond to the validity of each transaction.
- To reply to the pre-recorded message left on your phone, please call the number provided in the message to tell us whether or not you recognize the transaction(s).
You will need to provide information about your card.

Enter the following information:

- Mobile Phone Number
- Confirm Mobile Phone
- Enter Card Number
- LAST 4 DIGITS OF SSN
- ZIP CODE
- CARD SECURITY CODE
- CARD EXPIRATION DATE

Click SUBMIT.

CHECK the Terms & Conditions box

Click SUBMIT.

Click SUBMIT.

Enter the following information:

- LAST 4 DIGITS OF SSN
- ZIP CODE
- CARD SECURITY CODE
- CARD EXPIRATION DATE

Click SUBMIT.
Your Enrollment is Almost Complete!

You will receive a text message with your confirmation. **REPLY “YES”** to complete your enrollment.

Automated Fraud Alerts

*Your Enrollment is Almost Complete!*

You will be receiving a text message from us (72498) to which you must reply "Yes" to complete your enrollment in the Mobile Fraud Notification Alerts program.

When enrolling more than one card number to the same mobile phone number, please wait to start the next card until the full enrollment on the first card has been completed. This includes receiving and replying to the text message indicated above.

www.altra.org
800-755-0055